



MENS OUTREACH SERVICE INC ANNUAL REPORT 2017



MOS and AKG Staff October 2017 plus AKG volunteers Tyrell and Manass
(missing-Venessa Poelina, Aimee Howard , Mel Hoy, John Puertollano, Damien Manado, Gil Butt, George Sime , Glennie Allan)



MENS OUTREACH SERVICE INC ANNUAL REPORT 2017

Chairperson's Report

I welcome all members and guests to the Annual General Meeting of Men's Outreach Service Inc.

Established in 1999 as an offshoot of the Marnja Jarndu Organisation, MOS has grown rapidly and in terms of the programs delivered our annual funding level and in staff numbers. Again this year we have increased our funding from \$2.582m to \$2.589m which for those of you who have been here for a while is scarcely believable from our financial position 5 or 6 years ago.

The first thing I would like to do is to recognise that this AGM is the first one held on MOS owned property! One of the achievements this year has been to finally purchase this place after a number of years of negotiations with the Department of Housing. To own our place of operation is a fantastic result for MOS and will assist in our capacities to provide ongoing services to those who need it, provide appropriate accommodation for staff to operate from and in the future develop the property so that it becomes a bespoke facility designed with all these things in mind.

The second thing I would like to mention is that MOS is about to become an Aboriginal Corporation. In guiding this organisation strategically the Board has made the decision to become an Aboriginal Corporation to be able to better serve our clients in the future, to be at the table when decisions regarding Aboriginal clients are concerned, and to be available to partner with other agencies who in the future will require greater collaboration with Aboriginal agencies when working with Aboriginal clients. This is an exciting move for MOS and I believe will ensure our continued expansion and relevance into the future. It will also have consequences in regards to our membership in particular for the board to have greater Aboriginal representation which I think is a great thing and something I am confident we will all benefit from.

AGM's are about taking a step back and looking at the organisation and being able to recognise the huge impact that MOS makes in the lives of the men and women that use the service, as well as upon the staff and management of the organisation as well as the volunteers, including the management committee. As well we look ahead, to the future and try to divine the runes of fate and see how they can align with our own personal, professional and philosophical goals.

I for one look forward to the ongoing expansion of MOS into a pre-eminent organisation in the Kimberley, delivering services to primarily to men, a long forgotten group in terms of welfare provision, but one absolutely vital to the ongoing survival of culture, family and community in this region. I'd also like to suggest that we look at how we can work with boys and young men, hopefully to find ways of providing a lot of the things they are missing so that we can break cycles of family violence, poverty, despair, grief, loss of culture, roles of men and lack of self esteem before it is too late and behaviours are established and roles defined.

Whilst this has been a year of frustration with the re-tendering of our largest contract the Re-Connect Program via the Department of Corrections being continually delayed and still undecided, we have also been handed a new program focussing on the delivery of a culturally appropriate FDV service which is an exciting new development in line with our strategic goals that I hope will be a successful pilot that can lead to MOS being a provider of this kind of service across the Kimberley. Most importantly we aim to reduce the crippling impact of FDV across our community by taking an holistic family centred approach that uses a trauma and healing based process we feel is the most appropriate for our community.



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Chairperson's Report (cont)

Thanks of course must go to Peter, as CEO of Men's Outreach he is the pumping heart of the organisation. Without him I know I would be lost in my role, and I'm sure the rest of the committee and probably staff feel the same way. Peter has had an extremely busy year and whilst there has been the occasional grumble and not a few new grey hairs he has never once let the team down. Not just this but he was also Awarded the NAIDOC Person of the Year for this region which I know he is extremely proud of and also something MOS is also extremely proud of. This recognition is just reward for Peter's ongoing excellence in his professional and personal life and commitment to social justice, the environment and the survival and flourishing of culture.

To the numbers lady Glennie Allen, Program Managers and senior staff- Vennessa Poelina, Steve Barnes, new kid on the block Wendy Bourke and John Puertollano in his role as Cultural Safety Officer, and the rest of the staff, I on behalf of the management committee thank you for your ongoing commitment and hard work in this most difficult of fields: working with people in need.

To the other members of the committee it has been an honour working with such a clever, committed and thoughtful group of men. Every committee meeting I am taken aback at the selfless offers to help, be part of things; of the critical, strategic, cultural and legislative thinking that comes out when we all put our minds together. I'd particularly like to thank our Finance Subcommittee of Jeff Simper, Charlie Dick, Ted Wilkinson and Stuart Brown who make extra effort so that our finances are looked at prior to the committee meetings thus allowing us to provide strategic thought to our roles when it could all end up being an exercise in numbers. I would also like to thank uncle John Bin Salleh, Troy Edwards, Dooli King, Johani Mamid and Buffy Lefroy who have each provided valuable insight and I hope have also gained from their involvement and will continue to work with us in the coming years.

On a less happy note I am forced to step down from the board as my Department will not support my role due to a perceived conflict of interests as a result of our entry into the FDV world. Whilst I am deeply disappointed in this I am unable to win this particular battle. As you all probably know I have a great commitment to MOS and feel I have achieved a great deal when involved here as both committee member, Secretary and then as Chairman. I enjoy working with MOS more than I do my 'real job' and certainly take much more satisfaction and pleasure for the things I do for MOS than most other things. However I am dedicated to winning this war and as General MacArthur said of the Korean Peninsula "whence I came, I shall return".

On that note the great wheel turns and it is wonderful to see new members coming onto board to share our journey, as our busy other lives often mean we can struggle to sometimes make meetings. I guarantee that you are joining a successful organisation that you will be proud to be part of and that you are here to further enrich us with your skills and attributes and will soon make your own mark on the journey that is the Men's Outreach Service.

James A.C. Carpenter
Chairperson
MOS
15 November 2017



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Chief Executive Officer Report

Welcome to all members, staff and supporters. This report outlines the key changes around our service over the last year.

Overview

- The last 12-18 months have been a time of change and volatility for the organisation and the services it delivers
- Overall MOS has continued to grow, in terms of services, staff and funding
- Generally our services have met or exceeded their targets
- Significant challenges and change are expected in the next 12 months

Significant Indicators

- Grant revenue: a 2.8% increase in funding in real terms; from \$2.472 m (2016) to \$2.791 m (2017), taking into account a \$250k (PM&C) advance payment for 2018
- Staffing: increased from 19.2 FTE to 23.2 FTE (including new program positions not yet filled)



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Chief Executive Officer Report

Highlights

- Prevention of Family Violence : In May MOS was invited by Department of Prime Minister and Cabinet (PM&C) to participate in a co-design process, to provide a men's behavior change program targeting Aboriginal family violence, in Broome. We are now contracted to provide a pilot program for 2 years, to June 30 2019.
- MOS hosted a visit by Charlie King, a well known NT campaigner against family violence, through his NO MORE campaign. His breakfast event was well attended and made a strong impact
- Drop In Service: MOS has been the principal partner for the Kullarri Patrol in providing regular “on country” diversionary programs for homeless men and women, and are currently supporting a funding application for a significant expansion of this initiative
- Premises: after a two year long process the Department of Housing confirmed their agreement to sell their 11 Hamersley St property to MOS, and offered a price which we agreed on . We are currently finalizing the purchase process, and this is the first step to providing more suitable facilities for our staff and clients
- Consultancies: Some pressing needs were addressed by the increased use of consultancies, to provide reports, tender submissions and other short term needs such as recruitment
- Financial Reporting: The Board and staff now have access to audited quarterly financial reports against budget, provided by VLK Accounting



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Chief Executive Officer Report

Challenges

- **Extended tender process:** Our largest program (Re-entry) which we had been contracted to deliver by the Department of Corrective Services (now Justice) since 2004, was opened to a co-design and competitive tender process in 2016. After preparing a tender for a submission date in March 2017, the tender was delayed 3 months until June 2017. Our current contract was extended to March 2018. We are to be notified of the success or otherwise of our Offer before the end of November 2017. This extended process continues to cause uncertainty for the organisation and particularly the staff whose employment is dependent on this contract.
- **Lack of space and purpose-built premises:** This forces us to rent separate premises, which is expensive and separates the various programs and teams from each other, contrary to our intention to provide a more integrated service for clients. It also presents problems in the delivery of the Drop In service
- **Lack of administrative and management resources:** the numbers of staff who have responsibility for the whole organisation has not kept pace with the growth of the various services and associated staff. This needs to be addressed in order to keep the organisation efficient, productive and healthy



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Chief Executive Officer Report

Service Report : Prison Health (AHCR)

Contract: WACHS Footprints to Better Health- Outcome 5

Brief description: Provide continuity of care to offenders making transition from prison to community

Statistics (July 2016 to June 2017): Target numbers 18-20

Outcome 1 -*Proportion of Aboriginal clients who report taking action to improve their health.*

Target 37- 38% Result 40 -57 %

Outcome 2 -*Proportion of Aboriginal clients who access a health care appointment within 4 weeks post-release from prison*

Target 57% - Result 63%

Outcome 3 -*Proportion of Aboriginal program participants who report positive healthy lifestyle behaviours*

Target 10% - Result 64 %

Comments: This program met or exceeded its target Outcomes. Numbers of clients referred by prison clinics is small (<20). The staff are able to assist and be integrated into the Re-entry and Mens Programs Teams



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Chief Executive Officer Report

Service Report : **ALIVE and Kicking Goals! Project**

Contract: WACHS Footprints to Better Health- Outcome 2 plus iBobbly research trial (funded by Black Dog Institute)

Brief description: Aboriginal youth receive support services that increase their awareness and knowledge of risks associated with drug, alcohol and tobacco use. Strengths based program to using peer educators to empower Aboriginal youth and decrease risk of suicide and self harm.

Statistics (July 2016 to June 2017): based on target numbers 280 -300 for 2 six-month reporting periods

Outcome 1: Proportion of Aboriginal program participants who report improved knowledge of support services available to them
Target 81% Result 82% (Av)

Outcome 2: Proportion of Aboriginal program participants who report improved confidence to access local support services
Target 63% Result 78% (Av)

Outcome 3: Proportion of Aboriginal program participants who report improved knowledge of the health effects of - drug use; alcohol use; and/or tobacco use. Target 67% Result 84% (Av)

Outcome 4: Proportion of Aboriginal program participants who report improved knowledge of social and emotional wellbeing
Target 62% Result 88 %

Comments: On averaged results the AKG team met or exceeded its contracted targets over the 2 reporting periods. The AKG Steering Group (representing project partnership with Broome Saints FC) was inactive over most of the period but a Steering Group Secretary has now been appointed and an SG meeting held. The iBobbly project had fallen behind recruitment target numbers but is aiming to recruit sufficient numbers for the trial by the end of this year.



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Chief Executive Officer Report

Service Report : Re-entry Program- including Transport Options Program (TOPs) and LifeCycle Youth Connect

Contract: Department of Justice

Brief description: Provide support to offenders making transition from prison to Kimberley communities, to reduce recidivism

Statistics (July 2016 to June 2017):

Individual clients supported : **505**

Clients serviced while on remand: 190

Clients serviced while sentenced: 287

Clients serviced after release or transfer: 284

Note: Client status changes over time. Some clients were serviced as remand and sentenced and after release or transfer.

Client contact notes - total: **4108**

Contact notes while in BRP / WKRP prison 3266

Sentenced 2501

Remand 765

Post –release or transfer 842

TOPS (transported to home community) 18

Significant events and achievements: Prepared and submitted an Offer to the Department for new Reintegration contract. Built collaborative relationships with partner agencies across Kimberley region. Recruited new team leader . Commenced LCYC youth project. Establishing new office in Derby . Providing innovative support to BRP (induction DVD , basketball comp).



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Chief Executive Officer Report

Service Report : Re-entry Program (continued)

From Re-entry Team Leader report:

The Re entry team have consistently maintained visits to both WKRP and BRP assisting everyone who has requested assistance from within the prison. With a full roll call of approx. 270 prisoners we have a client list of active files of 245.

Partnership building has continued with two visits to Kununurra, to meet with stakeholders and potential partner organizations. We have negotiated the use of an office with Emama Nguda AC, to use as our Derby base for service into WKRP and also locally based post release clients. We have also attended the Derby Mens Reference Group. CEO and Re-entry staff made presentations at the WKRP NAIDOC event., as well as attending as guests at the BRP NAIDOC event.

- WKRP : Our support has been operating in a more efficient manner, working closely with the Transitional Manager, a list of clients to be seen is organised prior to arrival for the Thursday and Friday contacts, including the Prep classes and Lifecycle participation. There is also a good working relationship with the TM and we can be concentrating more on general support working up to the prisoners release.
- BRP: In Broome the operation is significantly different. Because is no TM, yet they are primarily a transitional facility, MOS Re-entry staff are almost a full time employee extension of the prison. This is exacerbated because of the large numbers of remanded prisoners .
- Post release support:.. As part of tender process we identified this as a requirement for a more focused case management commitment to engage and continue communications with post release clients. For the moment we try to take advantage of any TOPS service deliveries and engage with post release clients at this time. These areas were covering the Fitzroy Valley, Halls Creek –Balgo and the Gibb River Rd communities.. There are many phone calls made on a weekly basis, communities contacted to confirm whereabouts of persons and regular visits and support to both Derby and Broome residents.

Looking forward to knowing the result of the tender so we can get on with implementing the new Reintegration model .



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Service Report : Mens Programs -Men and Family Relationships Program/Changing Ways Program

Contract: Departments of Social Services and Prime Minister& Cabinet

Brief description: Provide counselling, information, referral, mens behavior change (FV) and advocacy support to men and their families in Broome region. (Incorporates Drop In service and RMHI).

Statistical Report

| | |
|--|------|
| Clients (2016-17) | 579 |
| Sessions (2016-17) | 466 |
| Clients referred to external agencies (2017) | 604 |
| Drop In –visits (average 92/wk) (2017) | 3951 |

A large part of client contact can be described as one on one, but this year there has been concerted effort to stream line delivery/outreach service of MOS programs and develop interagency and community partnerships as a result there has been a lot of activity around sporting events ,men’s groups, community clinics and on country activities. Have increased outreach to remote communities.

Highlights included coordination in WKFL Grand Final community event, regular support to men's groups on Peninsula and Bidyadanga.

New Changing Ways mens behavior change program (since July 1) is being established currently with recruitment and other preparations being coordinated. Charlie King) promoted his community prevention of FV (No More) campaign in October.



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Chief Executive Officer Report



AKG team : Kevin, Aimee, Vennessa, Zeke, Mel



Clients on country – diversionary program with Kullarri Patrol



Charlie King breakfast at Mangrove Hotel: 55 member so the community learnt about the No More campaign against Family Violence– sponsored and coordinated by MOS



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TREASURERS REPORT

STATEMENT OF FINANCIAL POSITION FOR YEAR ENDED 30 JUNE 2017 - SUMMARISED

| | \$ 2017 | \$ 2016 | % + or - |
|----------------------------|------------------|------------------|-------------|
| Assets -Current | 1,853,905 | 1,318,228 | |
| Assets - Non-Current | 157,530 | 222,937 | |
| Assets – TOTAL | 2,011,435 | 1,541,165 | + 24 |
| Liabilities – Current | 694,234 | 439,852 | |
| Liabilities- Non-Current | 37,750 | 0 | |
| Liabilities – TOTAL | 731,984 | 439,852 | + 40 |
| Assets - NET | 1,279,450 | 1,101,103 | +14 |
| | | | |
| Members Funds | 1,279,450 | 1,101,103 | +14 |
| Current Ratio | 2.7 | 3.0 | - 10 |
| Working Capital | 1,159,671 | 878,376 | + 32 |
| | | | |

STATEMENT OF FINANCIAL PERFORMANCE 2017 - SUMMARISED

| | | | |
|---------------------------|-----------|-----------|--|
| Revenue- TOTAL | 2,588,995 | 2,582,051 | |
| Expenditure - TOTAL | 2,528,858 | 2,566,595 | |
| Operating Result for 2017 | 60,137 | 15,456 | |



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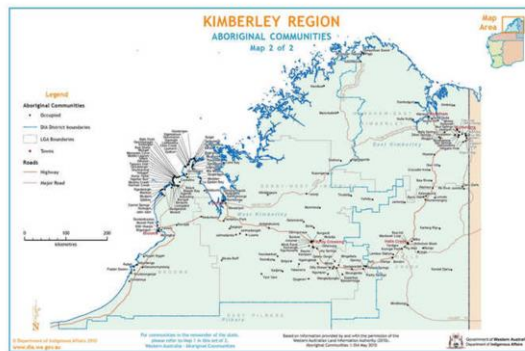
In closing, I would like to thank all of our staff for their hard work over the year, and share my individual NAIDOC award with them, because I would not have been awarded it without my association with this service.

I also offer my thanks to the following people who are necessary to the maintenance of MOS as a vibrant organization:

- Our Board, who have continued to provide good governance to this organization despite their own many other commitments
- Our partner agencies and collaborative networks across the Kimberley
- Our funding bodies and contract partners
- Our community, including donors, supporters, clients, and their families

I also offer thanks on behalf of Mens Outreach Service to the Yawuru traditional owners of Broome, and the traditional owners of all the lands on which we work, for their support for our important work.

Peter Mitchell
CEO
15 November 2017



MOS Board 2016-17

James Carpenter – Chair
Aaron Dick – Deputy Chair (resigned July)
Ted Wilkinson – Treasurer
Cameron North – Secretary
Johani Mamid
Troy Edwards
John Bin Salleh
Stuart Brown
Thomas King
Jeff Simper
Buffy Lefroy (resigned October)



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