

# Mens Outreach Service Aboriginal Corporation ANNUAL REPORT 2020





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## Chairpersons' Report

Dear Members and Staff,

A big Thank You to all staff for their exceptional contributions throughout the year, which has again proved to be very challenging, and unlike any we have experienced so far. Despite the setbacks presented by the pandemic crisis our services and programs have not suffered, but have continue to thrive and deliver outcomes, resulting in further community and government recognition of the crucial services the organisation delivers.

However I would discourage complacency as we look to consolidate our presence within the Kimberley as a key service provider which is focussed on making a real difference to the lives of men and families in the region. Therefore it is important that all involved with the organisation embrace our strategic objectives to achieve those goals. A greater challenge will face us in the years to come and will require a sustained collective effort from the organisation , which I am confident is achievable.

I again salute you all, and am proud to be chairperson of an organisation with such talented , intelligent, caring and determined people. Enjoy the festive season and be kind, stay safe and spread love everywhere.

Thomas(Dooley) King  
Chairperson

*“Ask not what your country can do for you , but what you can do for your country” – JFK*



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## Chief Executive Officer Report

Welcome to all members, staff and supporters. This report, prepared for our Annual General Meeting on 4 November 2020, outlines the key changes, challenges and achievements for our organisation, since 1 July 2019.

### Overview

- The last 12-15 months has been a period of consolidation and growth, despite the impact of the COVID-19 pandemic
- Our Financial Report demonstrates the organisation's strength and stability
- Our services have met or exceeded their targets
- Staff changes have allowed us to welcome more young people into our teams
- The organisation continues to pursue new opportunities in funding and program development

### Significant Indicators

- 2019-20 Operating Result: \$167,692 surplus
- 2018-19 Financial Position (Net Assets) \$1,162,937 compared with prior year \$995,244
- Staffing: increased from 21 to 23, including part time and casual positions



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## Chief Executive Officer Report

### Highlights

- **Website launched** <https://mensoutreach.org.au>  
This long-planned project was completed and went “live” in May
- **Celebration Event**  
We held a very successful Celebration event in September, attended by over 300 guests, to promote MOSAC to the community and stakeholders, and inform them of our full range of services
- **Empowered Young Leaders Transition**  
Our Alive and Kicking Goals! Team has been entrusted with leading the next stage of the EYL project as part of the Kimberley Aboriginal Suicide Prevention Trial
- **BCCI Awards**  
MOSAC won the NFP category of the Broome Chamber of Commerce Business Excellence awards
- **WAAMH Awards**  
Alive and Kicking Goals! is currently a finalist in the Prevention and Promotion category (TBA 25/11)
- **Tyre recycling project**  
Commenced a partnership with Mckeno Blocks and Pavers to provide an employment option for our clients
- **Contacts with senior government representatives**  
Our teams have been able to meet with and /or demonstrate their programs to visiting decision makers, such as Treasurer Ben Wyatt, Attorney-General John Quigley and Ministers Simone McGurk and Roger Cook from the State Government, and Minister Ken Wyatt and Senator Matt O’Sullivan from the Federal Government. Our Celebration Event was attended by Parliamentary Secretary for Mental Health Alana Clohessy and Kimberley MLA Josie Farrer.



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## Chief Executive Officer Report

### Challenges, Responses, Opportunities

#### COVID -19

- The global pandemic had a significant impact on our operations, mainly due to the travel restrictions within the Kimberley. These affected the ability of our staff to visit schools and communities outside of Broome over several months, with particular impact on the LifeCycle and AKG teams; other restrictions impacted our Drop In service, causing a significant drop in numbers of client visits.
- The organisation responded to the COVID quickly and effectively, creating a pandemic leave policy, implementing work from home arrangements , installing videoconferencing software, ensuring physical distancing for those who worked at the offices, arranging training options for staff, and changing operations so that our clients continued to be supported safely
- COVID -19 travel restrictions also impacted the implementation of our new CMS system Coris 2.0 by preventing the planned face-to-face training for staff , and also preventing our project partners Mibbinbah from attending in person our planned “Mad Bastards” workshops in Fitzroy Crossing
- COVID-19 also had a beneficial effect on the organisation- financially, due to Government stimulus measures, and by forcing us to quickly learn and adapt to remote / out-of-office working arrangements



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## Chief Executive Officer Report

### Challenges, Responses, Opportunities (Other)

- The financial challenges of the previous two years have been overcome, with a significant turnaround against the previous FY of \$477,747. This excellent result was due to new contracts being gained and overall sound financial management, and was aided by the COVID stimulus measures
- Lack of space and purpose-built premises: this continues to be an issue, and it is recommended that this become a strategic and operational priority in 2021
- A number of programs are currently funded to June 30 2021; significant work needs to be done to ensure that these contracts are renewed or replaced with new ones
- Opportunities are currently being pursued via grant applications to expand the reach of our services, particularly in FDV and Suicide Prevention, across the entire Kimberley region
- As our profile has been heightened, due to changes such as our website launch, the Celebration Event and the change in incorporation, we have been attracting increased interest from stakeholders around service delivery, research and other potential collaborations.



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## Chief Executive Officer Report

In closing, I would like to thank our Leadership Team and all of our staff for their hard work over the year. Our teams have dealt with challenges throughout the year, and all teams have produced achievements and highlights which we can be really proud of.

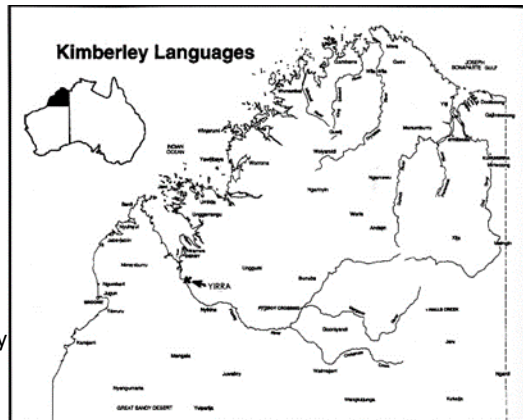
I also thank the following people who are necessary to the maintenance of MOS as a vibrant organization:

- Our Board, who have continued to provide good governance to this organization despite their many other commitments
- Our partner agencies and collaborative networks across the Kimberley
- Our funding bodies and contract partners
- Our community, including donors, supporters, clients, and their families

I also offer thanks on behalf of Mens Outreach Service to the Yawuru traditional owners of Broome, and the traditional owners of all the lands on which we work, for their support for our important work.

Peter Mitchell  
CEO  
4 Nov 2020

Map courtesy  
of KALACC



Map courtesy of KLRC

## MOSAC Board of Directors 2019-20

Thomas Dooley King– Chair  
Troy Edwards  
Ted Wilkinson  
Johani Mamid  
John Bin Salleh  
Buffy Lefroy  
Jacob Tyndall  
Matt Taylor  
Peter Mitchell



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## Chief Operations Officer Report

The 2019/2020 year has been an enormously challenging year with the impacts of COVID-19 felt across all programs. However, it has also been a year of significant growth and achievement. Our committed MOSAC team continue to deliver programs that strongly benefit our community as evidenced by our recent win as best Not for Profit at the 2020 Broome Chamber of Commerce & Industry Awards. Represented by members of every team and the Board, we were very proud to accept this timely recognition on behalf of the whole MOSAC team. In late November, the AKG team will travel to Perth to attend the WA Mental Health Awards as finalists. The CEW were also finalists in the Australian Men's Health Forum Awards in June.

Other highlights from the last 12 months include the launch of MOSAC's first website in April, showcasing the work of our team through program pages and news items, providing key information about our programs, introducing the MOSAC Board and staff and allowing donations to be made. We have received very positive feedback on the look and feel of the website, as well as the usefulness of accessing information about MOSAC when introducing the organisation to politicians, new stakeholders and potential funders.

This year has also seen the development of our first client management system (CMS). This has been a significant project but vital in promoting seamless, coordinated engagement and service delivery for our clients across the breadth of our programs. Our CMS is in the final development stages, with rollout planned before year end.

September saw the wonderful MOSAC Community Celebration and 10-year anniversary of ALIVE & Kicking Goals! With large community and stakeholder attendance, great music and food, stalls from all our programs and the official launch of MOSAC as an Aboriginal Corporation with our new logo, it was a memorable occasion with support for this to be an annual event, albeit a scaled down version.

This year also saw the establishment of a new program *Be the Best You Can Be* based on the Kimberley filmed movie Mad Bastards in partnership with Mibbinbah Spirit Healing and Bush Turkey Films. After a successful one-year pilot, the program received further funding, commencing in October with service partners Marninwarntikura Women's Resource Centre and Marra Worra Worra in Fitzroy Crossing.





# Mens Outreach Service Aboriginal Corporation ANNUAL REPORT 2020

## Chief Operations Officer Report (continued)

The last year has seen some significant staffing changes, including long serving staff members moving on to new opportunities, the appointment of 2 new team leaders, a growing AKG team, an additional role in the Lifecycle Youth Connect program and a new psychologist/counselling role added to the team.

Key operational challenges during COVID-19 were met with responsive, flexible service delivery and client contact, support for at risk clients to return to remote communities, increased staff training and the necessary upskilling of our team in video conferencing and online meeting platforms. This period also saw a focus on evaluation of programs supported by an external consultant, and the scoping of an Aboriginal evaluation framework to truly hear the voice of our clients, staff, community and service partners, which will be implemented when funding is secured.

The MOSAC team and management remain aspirational in our planning and delivery despite modest resources, with exciting proposals currently sitting with Federal and State government. These include a proposed expansion of the Change Em Ways program to remote communities and towns and an expansion of the AKG Program across the entire Kimberley, providing support for young people in all communities in partnership with the AKG coordinated Empowered Young Leaders project.

Finally, I would like to thank the MOSAC Board, our CEO Peter Mitchell and the Leadership Team, and every member of the staff team for their support and investment in the work of MOSAC over the last 12 months. We anticipate a busy, productive year ahead and look forward to strengthening the reach and impact of MOSAC in partnership with our community and stakeholders.

Sarah Macnee, COO

3<sup>rd</sup> November 2020



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Mens Outreach Service AC (MOSAC)  
invites you to

## MOSAC Celebration 2020

Wednesday 2nd September 2020  
11 Hammersley St Broome 3:30 - 7pm  
Live music brought to you by MOS-B Deadly & special guests,  
great food, bike repairs & more.

Celebrating the work of MOSAC  
10 Year Anniversary of ALIVE & Kicking Goals!  
Incorporation of MOS as an Aboriginal Corporation  
Lotteries West & Lifestyle Youth Councils Partnership

MENSOUTREACH.ORG.AU





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Change Em Ways – camp on country

## Teams and Programs: Summary Reports

LifeCycle at Bidyadanga





# Mens Outreach Service Aboriginal Corporation ANNUAL REPORT 2020

Program name	CHANGE EM WAYS
Contract Partner/s	National Indigenous Australians Agency (NIAA)
Brief description of program	Indigenous Men's Behaviour Change (MBC) family and domestic violence program delivered in Broome
Team Leader	Caroline Vigar , then Debbie Medhurst from June 2020
Service delivery staff	Nicholas Glauser, Katrina Francis, Alphonse Balacky, Vennessa Poelina
Numbers of clients supported in last 12 months	88 men have either attended or had contact with CEW in the last 12 months
Other relevant statistics	154 men referred to CEW to date, 19 of these to the current workshop (9). Source of referrals to date: 34% self, 9% community, 57% agency. Men completing CEW to date 25, with a further 5 on track to complete CEW workshop 9. 39 men participated but did not complete. 85 referrals have not proceeded (due to relocation, incarceration, AOD, cultural etc)
Opportunities, strategic goals for next 12 months (< 40 words)	Awaiting final sign off on \$200k grant through the Proceeds of Crime to enable resourcing for work with partners (Strong Women Strong Families) -Vision to expand to key sites in the Kimberley if successful in securing the family violence grants money

# Mens Outreach Service Aboriginal Corporation ANNUAL REPORT 2020

Program name	CHANGE EM WAYS (continued)
Achievements / Highlights	<ul style="list-style-type: none"> <li>-Funded to 30.06.2022, on track to complete 9th workshop</li> <li>-Continued success of cultural camps and days on country</li> <li>-Finalist in the WA 2020 Mens Health Award</li> <li>-CEW team presented to key politicians in September 2020</li> <li>-Awaiting outcome of submission for Addressing Family Violence in the Kimberley Grants Program 2020 – 2022 (\$2.6m)</li> <li>-Independent consultant completing evaluation of program</li> <li>-CEW continues to receive high numbers of referrals from local community and agencies</li> <li>-High profile guest speakers are in regular attendance, to include a WA Senator, and representatives from key stakeholders</li> </ul>
Other Comments	<p>The CEW team is proud of its response to COVID; despite some disruption to the program when workshop 7 was suspended in March 2020, it has been able to offer ongoing support to men and workshops have since resumed.</p>





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## **Mens Health and Wellbeing Team**

This team based at Hamersley St office is a result of restructuring and refocussing of our staff and services, to deliver a more integrated service to the client group, many of whom have complex challenges. The MHW team is supervised by COO Sarah Macnee. The MHW team delivers the following 5 programs:

**Men and Family Relationships Program** Contract: Department of Social Services (FARS program) Brief description: Provide counselling, information, referral, and advocacy support to men and their families in Broome region.

<u>DSS- MFR Statistical Report</u>	<u>2019-20 (to date)</u>
<i>Clients</i>	128
<i>Attendances</i>	280
<i>Sessions</i>	75

A large proportion of the above clients are individuals with complex needs requiring regular and intensive support. Other clients are seen in groups, such as in the Drop In service, or engaged at community events.

## **Drop In Service** average approx. 100/week client visits

This service for homeless, isolated and vulnerable men is now designed to provide a more effective intervention in the clients lives. For example, more activities are being organized, including a close collaboration with the Kullarri Patrol Diversionary program, a weekly visit by KMHDS staff, and a quarterly BRAMS mobile medical clinic visit.

## **Regional Mens Health Service:** MOU with Wheatbelt Mens Health Service Inc (RMHI)

This program is closely integrated with the Drop In service, and also with community events and visits e.g. men's groups at Bidyadanga and Ardyaloon communities. The procedure for measurement of outputs for this program is currently being revised.



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## STATEMENT OF FINANCIAL POSITION - 2020 and 2019

### SUMMARY

	\$ 2020	\$ 2019	%
Assets -Current	1,441,010	1,150,729	125
Assets - Non-Current	360,975	355,177	102
<b>Assets – TOTAL</b>	<b>1,801,985</b>	<b>1,505,906</b>	120
Liabilities – Current	581,363	475,910	122
Liabilities- Non-Current	57,685	34,751	166
<b>Liabilities – TOTAL</b>	<b>639,048</b>	<b>510,661</b>	<b>125</b>
<b>Assets - NET</b>	<b>1,162,937</b>	<b>995,244</b>	117
<b>Members Funds</b>	<b>1,162,937</b>	<b>995,244</b>	117
Current Ratio	2.48	2.4	103
Working Capital	859,647	674,819	127

## STATEMENT OF FINANCIAL PERFORMANCE- 2020 and 2019

Revenue- TOTAL	3,020,729	2,295,009	132
Expenditure – TOTAL	2,853,037	2,605,065	110
Operating Result	167,692	-310,056	



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## ACKNOWLEDGEMENTS

Mens Outreach Service thanks the following organisations for their support, including financial support, collaborative service delivery, and other significant partnerships:

Department of Social Services

NIAA

WAPHA

Dept of Employment, Skills and Small Business

WA Country Health Service

WA Department of Justice

Lotterywest

Wheatbelt Mens Health Service Inc.

Rotary Club of Broome

Kullarri Patrol (Mamabulanjin AC)

Recovery Centre, Broome

Kimberley Aboriginal Suicide Prevention Trial Steering Group

Kimberley Aboriginal Health Planning Forum

Black Dog Institute (iBobbly)

Broome Saints Football Club (AKG), and many community members and supporters